



REUSE • REFILL • REPURPOSE

Give Back Box Program FAQs

Norwex® has always been known for helping others create brighter futures. Now we're partnering with **Give Back Box**® to donate gently used items to those in need. Please consider repurposing your Norwex shipping box to clean your closet, create some space and comfort someone else!

What can I send?

Any items in new or great condition such as clothes, small appliances, shoes, accessories and jewelry are appropriate. Please note: The Give Back Box program cannot accept large electronics, any liquids, fragile (glass), hazardous or volatile items, or ammunition.

How much does it cost?

It's free! Norwex pays a flat monthly fee to make this service free for our Consultants and Customers. You can download a free shipping label and use your Norwex box (or any box) to send in your donations. In the U.S., go to gbb.norwex.com and in Canada, go to gbbca.norwex.com to download your label.

Can I ship more than one package with one label?

No, you will need a separate label for each box.

Can I use any corrugated box?

Yes. You can use almost any corrugated box you have. By giving a box a second life, you are not only helping someone in need, you're also helping the planet by reusing the box.

Is there a weight limit on how much I can put in each box?

Yes. The maximum weight is 70 pounds/31.75 kilograms per box.

How do I ship the box?

Pack your box and affix the free shipping label. Then,

- In the U.S., drop it off at your nearest [UPS](#) or contact your local UPS location for additional options.
- In Canada, donation boxes may be dropped off at [PUDOpoint](#) Counter locations. Coming soon!
Give Back Box Canada will be partnering with Canada Post. Watch for additional information to be shared soon.

Where will my donation go?

Currently donations made in the U.S. will be delivered to Goodwill, and in Canada donations will be delivered to the Salvation Army.

Can I get a tax deduction receipt?

- In the U.S., you can. Simply create an account at GiveBackBox.com. Using your tracking number, you can itemize your donation online. Once your donation has been processed, you will receive a receipt via email. Please note that the receipt will not be available until your donation has been received by the charity.
- In Canada, tax deduction receipts are not provided by Give Back Box at this time. Please refer to the tax rules in your area regarding tax deductions for donations.

Give Back Box Program FAQs (continued)

Where can I ship from?

You can ship from any state/province within the U.S. or Canada. If you have an APO address or live in Puerto Rico or Guam, you will be given a USPS label and your box will be shipped via the U.S. Postal Service.

What happens to the items I donate?

Donated items are sorted and sold by the participating charity. The revenues are used to help fund community-based programs, including job training, employment placement services and support services such as financial education and transportation.

Is Give Back Box a charity?

Norwex is partnering with Give Back Box, which has a nonprofit status and provides charitable organizations with an IT and logistical infrastructure.

MBSS dba The Give Back Box acts solely in the capacity of a vendor and does not plan, manage, advise, consultant, prepare materials for or with respect to any charitable solicitation, nor solicit donations in any manner.

